

BeatBlip

A Leading Law Firm overcomes
e-Filing challenges
with BeatBlip
Process Automation



About Customer

Headquartered in Salt Lake City, Utah, our customer is a leading law firm associated with delivering high-stakes services like debt collections and creditor rights. The law firm represents creditor clients across all counties throughout Arizona, Colorado, Hawaii, Idaho, Oregon, and Utah. The firm's diverse clientele includes major financial institutions, commercial lending operations, and medical facilities. As a part of its operations, employees at the law firm have to spend significant time and effort in e-filing documents for state governments.

Customer's Challenge

Ever since its inception, the law firm operated with a manual e-filing process. However, with time the volume and complexity of the process have grown exponentially. As a result, the existing manual processing was proving inadequate and time-consuming. Employees at the law firm were frustrated as they had to spend a significant portion of their day performing mundane tasks which carried little to no growth opportunities. While the management had to continuously recruit more employees into the e-filing process to accommodate the growth needs, thereby increasing the operations costs. Additionally, the manual approach was error-prone, which posed grave threats for the law firm, particularly as it operates in an industry known for strict compliance standards.

Such inefficiencies created major roadblocks towards the law firm's growth and the management wanted to remedy the situation at the earliest. The law firm has a long association with AgreeYa, wherein they have been leveraging our debt collection and case management solution – Cogent – to manage debt processes end-to-end.

Our Solution

AgreeYa's in-depth understanding of the law firm's debt collection processes along with our proven track record in providing intelligent automation solutions to organizations across various industries made us the preferred technology partner for the project.

After due diligence around the core challenges and requirements, our experts proposed BeatBlip to the customer. BeatBlip is a robust and feature-rich Business Process Automation (BPA) solution that enables organizations to reduce manual intervention and infuse efficiency into business processes. Our experts believed that BeatBlip's process automation capabilities would enable the law firm to automate the e-Filing process and interactions between multiple applications (such as web pages, desktop app, and file processing).

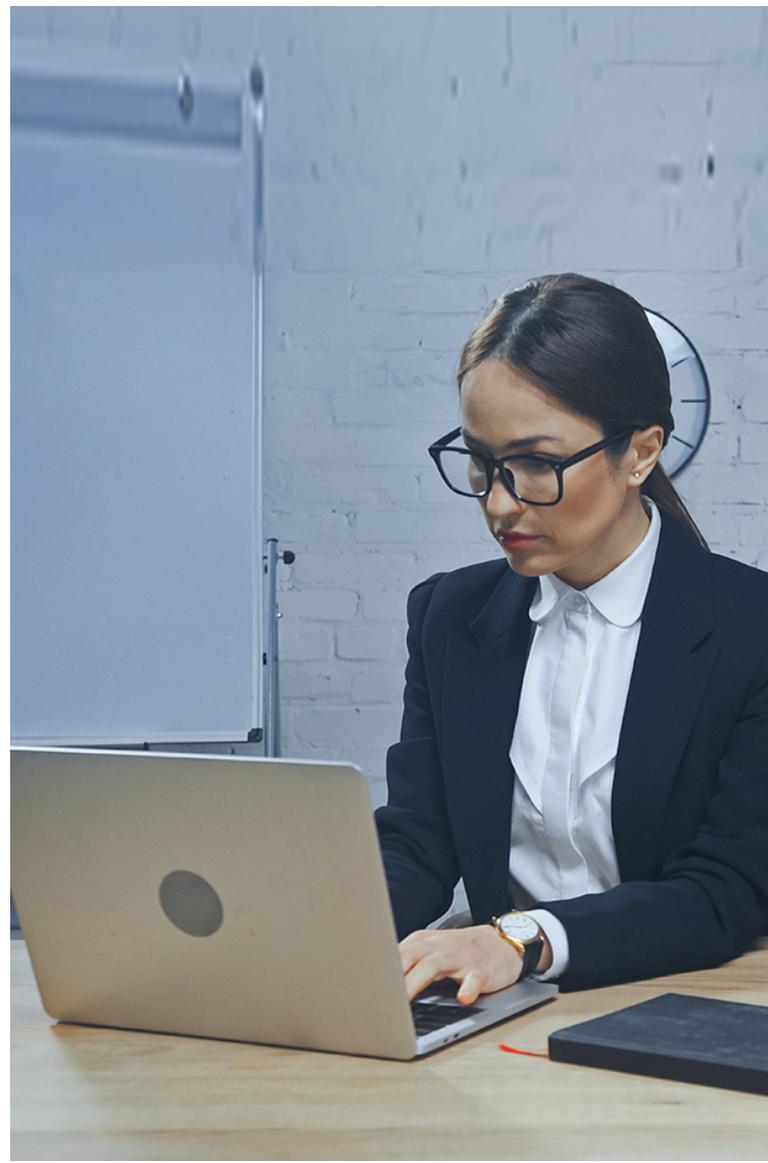
We deployed BeatBlip on the law firm's Windows Virtual Machine and integrated the same with the firm's debt collection software - Cogent. With BeatBlip's process automation capability in place, the firm was able to compile

customer data from different folders within the Windows Virtual Machine with the least human intervention and at a rapid turnaround time.

BeatBlip enabled the law firm to automate multiple cumbersome processes. The solution automatically fetched all the documents from the pending claims folder in Windows Virtual Machine, arranged these according to the date of processing, verified the documents utilizing Cogent, and moved them to the "e-Filing ready" folder. The documents available in the "e-Filing ready" folder could be automatically segregated based on the county name and type of file (such as PPJG, MODF, MOJG, and PPOR). Based on the type of file in question, the document could be uploaded to the county website.

Further, the AgreeYa team delivered multiple interactive sessions to train the law firm's users about the nitty-gritty of how to automate their daily tasks and keep them running in an auto-pilot mode using BeatBlip.

AgreeYa's timeliness and quality of delivery were particularly appreciated by the law firm's management. And based on our impressive performance during the project, the law firm has already engaged us to automate some more processes.



Benefits Delivered

We were able to adequately tackle the bottlenecks involved in the e-filing process with BeatBlip's process automation capabilities. BeatBlip provided the law firm with an easy-to-use automation solution that dramatically reduced the burden of manual tasks faced by the process engineers. Efficient automation of the e-filing process enabled the process engineers to focus on other high-priority business tasks and align their skills directly towards the growth of the firm. Other benefits of our e-filing process automation solution include:

92% improvement in employee productivity.

77% reduction in processing time.

99% reduction in e-filing process errors, strengthening the firm's compliance stance.

26% reduction in operational costs, as reported by the law firm's management.

63% reduction in the manhours required to tackle the e-filing process.

Significant improvement in employee morale, as the solution liberated them from performing the mundane tasks which carried no growth opportunities.

Enabled the firm to successfully modernize, optimize, streamline, and transform its legacy and manual intensive e-filing process.

About AgreeYa

AgreeYa Solutions is a leading global provider of software, solutions and services to small, medium and global Fortune 100 organizations. Founded in 1999 and headquartered in Folsom, Calif., AgreeYa has over 2,000 professionals helping clients across the U.S., India, EMEA and Mexico. Leveraging a technology-enabled, consultative approach and diverse talent, AgreeYa offers modern workplace, smart analytics, intelligent automation, AI/ML, cloud transformation, mobility and talent management solutions to deliver digital transformation to its clients. AgreeYa has received considerable recognition including certifications like Microsoft Gold Partner and Cloud Solutions Provider; AICPA SOC 2 Type 2, SEI CMMI and ISO 9001:2015; and awards including "Dream Company to Work For" and "Best Employer Brand." Discover more at www.agreeya.com.

Technology Stack

Windows Virtual Machine, BeatBlip

Testimonial

“ We relied on AgreeYa and our great working relationship to brainstorm and automate the e-filing process. Leveraging BeatBlip, AgreeYa enabled us to make the process better, more efficient, and transform the way we work. The solution saved thousands of hours for employees who were able to go on and do more value-added work. ”

- Executive Board Member, Leading Law Firm



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